



Councilwoman Janice Hahn
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STATEMENT OF COUNCILWOMAN JANICE HAHN SUPPORTING SERVICE STANDARDS POLICY APPROVED BY BOARD OF AIRPORT COMMISSIONERS

“More than \$8 billion in improvements are currently underway to modernize the airport. Unless we work to ensure the men and women that work at LAX are properly trained we cannot truly be competitive.

Currently, the airport service workers are under trained, underpaid and expected to work with broken equipment. It was shocking to me to learn that these workers, often times with no training, are responsible for searching planes for suspicious items.

The Board’s unanimous vote today for a Service Standards Policy is an important step to improve high security standards and service quality.”